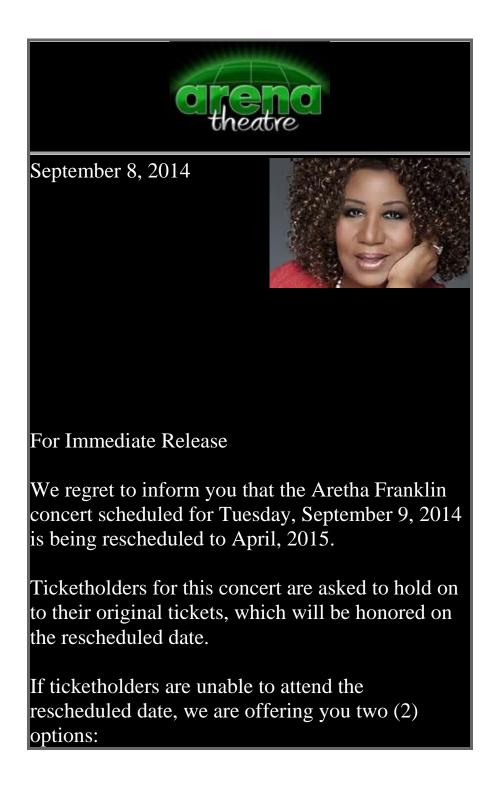
From: Arena Theatre [mailto:ticketing@arenahouston.com]
Sent: Monday, September 08, 2014 8:30 PM
To: Olivas, Michael A
Subject: Announcement about Aretha Franklin



 you may apply the cost of the tickets for another Arena Theatre production; or
 you may request a full refund for this order.
 In either option, please <u>REPLY</u> to this email no later than November 1, 2014 by 6:00 pm and send the following information:

 Name on Order with Confirmation Number; and
 Option 1 with name of Production OR Option 2 with the last 4 digits of your credit card.

 Please note that refunds may take 7-10 days to post to your account.
 If you have any questions, please feel free to reach us via email at <u>ticketing@arenahouston.com</u> or via telephone at 713-772-5900.

We sincerely apologize for this unexpected inconvenience-Arena Theatre Management

I need not tell any of you that I love Aretha, and have seen her 8 times over the years, including 2 or 3 of the best shows I have ever heard. And she has done this to me before, canceling a gig in Houston where, as recompense, they offered a refund (minus fees) or Fifth Dimension tickets. (See Dictionary entry, "Gall") And I have a Law of Rock and Roll segment where I sorrowfully lay out her failure to appear, big time, in a Broadway show about her role model Mahalia Jackson. See *Elvin Associates v. Aretha Franklin and Crown Production, Inc.* 735 F. Supp. 1177 (S. D. NY 1990): http://www.leagle.com/decision/19901912735FSupp1177\_11687.xml/E LVIN%20ASSOCIATES%20v.%20FRANKLIN .

But look at the Monday night date and time of this cancellation for her Tuesday concert, to have been at 8:00 pm.

Aretha, I will always love you, but don't do this. I would rather you retire and enjoy a slower life than have you disappoint like this, and at the last minute. Who else other than the Queen of Soul has a Google trail on the entry: "Aretha canceling show"?

Show your loving fans more R-E-S-P-E-C-T.

Michael and Mahalia